



# CPHQ Study Course

## Healthcare Quality Management: Review and Study Session

### Purpose:

This workshop is designed to help those who are planning to take the CPHQ examination to focus their study. This is also an excellent course for learning about the realm of quality measurement in organizations. Those who already hold the CPHQ designation can also take the course for continuing education units (CEUs) towards recertification.

### Objectives:

1. To introduce and review concepts of health care quality methods, information management, application strategy and leadership, change management and innovation, and continuous readiness relating to the health care delivery and management.
2. To set forth a study strategy for the exam.

### Course Agenda

Introduction/Test Taking Tips

Foundation, Techniques and Tools

Using Data for Improvement: The Toolkit

Strategy and Leadership

Continuous Readiness

Change Management and Innovation

### Instructor:

Janet Spinks RN, MS, CPHQ, CAAMA  
Spinks & Associates LLC Health Care Consultant

### Upcoming Course Dates TBD

For additional information, visit our web site:  
<http://www.mdahq.org>

### Please note:

**Completion of the Healthcare Quality Management: Review and Study Session does not guarantee a passing grade on the CPHQ examination, but it will help you focus your study.**