

*Directions:*

*Maritime Institute of Technology  
692 Maritime Boulevard  
Linthicum Heights, MD 21090  
410-859-5700*

**Northbound** From BWI Airport – from airport ramp, take I-195 to the Baltimore/Washington Parkway (MD-295 North). Continue to West Nursery Road Exit. At the end of the exit, bear right onto Nursery Road. Go to first traffic light and turn left onto International Drive. Go to first street and turn left onto Aero Drive. Proceed 2 blocks and through the gate onto the Institute's property. Follow signs to Parking Lots A or D. The conference will be held in Building 4, Room 111-113. Enter through Building 3 or 4.

**Southbound** From North via Beltway – I-695 (South), I-83, I-70, I-95 – Take Baltimore beltway (I-695 South toward Glen Burnie). Take exit 7 South, Baltimore/Washington Pkwy (MD-295) to the West Nursery Road Exit (first exit south of the I-695 Baltimore Beltway). At the end of the ramp, turn left at the light onto West Nursery Road. At the third light (International Blvd) turn left. Go to the first street and turn left onto Aero Drive. Proceed 2 blocks and through the gate onto the Institute's property. Follow signs to Parking Lots A or D. The conference will be held in Building 4, Room 111-113. Enter through Building 3 or 4.

Mail registration to:  
MAHQ  
P.O. Box 703  
Arnold, MD 21012

**PATIENT SAFETY:  
PUTTING ALL THE  
PIECES TOGETHER**

**FRIDAY**

**November 9, 2007**

**8:00 AM – 3:30 PM**

**Maritime Institute of Technology**



*Sponsored by*

*The Maryland Association  
for Healthcare Quality*

*Approval for 5.7 continuing education hours for  
CPHQ recertification by HQCB is pending*

**Wendy A. Kronmiller, Esq.**

Director of the Office of Health Care Quality (OHCQ),  
within the Department of Health & Mental Hygiene.

**Elizabeth Shapiro, M.S. CRNP**

Pediatric Nurse Practitioner, Patient Safety Advocate.

**Dr. William C. Wright, B.S., MS, Ed.D.**

Retired College Dean and State Magistrate, Patient Safety  
Advocate.

**Vivian B. Miller B.A., CPHQ, CPHRM, LHRM**

Research Project Manager, Maryland Patient Safety  
Center.

**M. Brigid Krizek, RN, MGA, CPHQ, CPHRM**

Director of Quality and Patient Safety, American College  
of Obstetricians and Gynecologists.

**Cheri C. Wilson, M.A.**

Patient Safety Analyst, The Johns Hopkins Hospital.

Objectives:

Participants will be able to...

1. Explain the interventions that have improved patient safety.
2. Describe a technique that could prevent an adverse event from occurring.
3. Provide an overview of the 2008 National Patient Safety Goals for all healthcare entities.
4. Describe patients' expectations of care-givers in the delivery of safer healthcare.
5. Develop techniques that facilitate patient communication with their health care team.

## PATIENT SAFETY: PUTTING ALL THE PIECES TOGETHER

### Agenda

- 7:30 — 8:00 am Registration & Continental  
Breakfast
- 8:00 — 8:15 am Welcome - Robyn Barringer,  
MAHQ President
- 8:15 — 9:15 am Key Note Speaker: Patient Safety  
Activities of the Office of Health  
Care Quality  
– Wendy Kronmiller
- 9:15 — 10:00 am Health Care Quality: Quality  
Health Care. Are They the Same  
Thing? – Elizabeth Shapiro
- 10:00 – 10:15 am Break
- 10:15 – 11:00 am Involving Patients in Their Own  
Care as a Patient Safety Strategy -  
Dr. Wright
- 11:00 — 12:15 pm So, You're Saying This Could  
Have Been Prevented? - Vivian  
Miller
- 12:15— 1:00 pm Lunch Provided
- 1:00 – 2:15 pm Patient Safety Foundation and  
Applications - Brigid Krizek
- 2:15 — 2:30 pm Afternoon Break
- 2:30 – 3:15pm An Overview of the 2008  
National Patient Safety Goals -  
Cheri Wilson
- 3:15-3:30 pm Wrap-up, Adjournment, Robyn  
Barringer

Contact person:

E. Misa Ewing

Check out our website:

[mewing@aahs.org](mailto:mewing@aahs.org)

<http://www.mdahq.org>

## PATIENT SAFETY: PUTTING ALL THE PIECES TOGETHER

November 9, 2007

Maritime Institute of Technology

### Registration

MAHQ Members \$80.00  
(Includes MAHQ, DCAHQ,  
DAHQ and VaAHQ)

Non-Member \$95.00

### For new members only:

Discounted 2008 MAHQ Annual Membership  
with Conference

\$20.00 (from regular \$35.00)

(to be paid on-site at the door)

On-site registration is available on a first come  
basis. Space is limited and pre-registration is  
recommended. At the door, conference cost is  
an additional **\$20.00** for both MAHQ member  
and non-member.

MAHQ is a 501(c) (3) Federal Tax exempt Association

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Employer: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

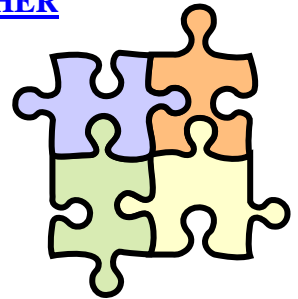
Total Fees: \_\_\_\_\_

**Mail registration and check to:**

**MAHQ  
P.O. Box 703  
Arnold, MD 21012**

**PATIENT SAFETY: PUTTING ALL THE PIECES TOGETHER**

**FRIDAY, NOVEMBER 9, 2007**



- 07:30am - 08:00am Registration and Continental Breakfast
- 08:00am – 08:15am Welcome  
**Robyn Barringer**, MAHQ President
- 08:15am – 09:15am Key Note Speaker  
Title: Patient Safety Activities of the Office of Health Care Quality (OHCQ)  
**Wendy Kronmiller**
- 09:15am – 10:00am Health Care Quality: Quality Health Care. Are They the Same Thing?  
**Elizabeth Shapiro**
- 10:00am – 10:15am Morning Break
- 10:15am – 11:00am Involving Patients in Their Own Care as a Patient Safety Strategy  
**Dr. Wright**
- 11:00am – 12:15pm So, You're Saying This Could Have Been Prevented?  
**Vivian Miller**
- 12:15pm – 1:00pm Lunch  
Maritime Institute Cafeteria
- 1:00pm – 2:15pm Patient Safety Foundation and Applications  
**Brigid Krizek**
- 2:15pm – 2:30pm Afternoon Break
- 2:30pm – 3:15pm An Overview of the 2008 National Patient Safety Goals  
**Cheri Wilson**
- 3:15pm – 3:30pm Wrap-up, Adjournment,  
**Robyn Barringer**, MAHQ President