

Why become a CPHQ?

The granting of CPHQ status recognizes professional and academic achievement by individuals in the field of healthcare quality management. The comprehensive body of knowledge includes quality management, quality improvement, case/care/disease/utilization management, and risk management at all employment levels and in all healthcare settings.

The CPHQ program is fully accredited by the National Commission for Certifying Agencies of the National Organization for Competency Assurance in Washington, D.C. It is the only international voluntary certification program in the field of healthcare quality management to achieve this accreditation.

Since the first examination was administered by the HQCB in 1984, more than 15,000 professionals from a wide variety of educational and employment backgrounds have registered for the CPHQ examination, with more than 11,000 achieving certified status. There are currently over 7,400 active CPHQs in the United States and worldwide.



Closest Hotels (within 3 miles)

[Best Western Hotel and Conference Center](#)

(Baltimore Travel Plaza)
5625 O'Donnell Street
Baltimore, MD

[Rodeway Inn Baltimore](#)

5501 O'Donnell Street
Baltimore, MD

[Hendersons Wharf - The Inn](#)

1000 Fell Street
Baltimore, MD

[Admiral Fell Inn](#)

888 S. Broadway
Baltimore, MD

Inner Harbor:

[Courtyard by Marriott Baltimore Downtown](#)

1000 Aliceanna Street
Baltimore, MD

[Marriott Baltimore Waterfront](#)

700 Aliceanna Street
Baltimore, MD

Become a Certified Professional in Healthcare Quality

HEALTHCARE QUALITY MANAGEMENT

REVIEW AND STUDY SESSION

November 21-22, 2008
(a 1 1/2 day course)

Sponsored by



*Approval for continuing education
hours for CPHQ recertification by
HQCB is pending*

Program Objectives

1. Promote professional standards and improve the practice of international quality management,
2. Give special recognition to those professionals who demonstrate an acquired body of knowledge and expertise in the field through successful completion of the examination process,
3. Identify for employers, the public and members of allied professions individuals with acceptable knowledge of the principles and practice of healthcare quality management, and
4. Foster continuing competence and maintain the professional standard in healthcare quality management through the recertification program.

Purchasing either the *Q Solutions* book, which follows the course curriculum, or Janet Brown's *The Healthcare Quality Handbook: A Professional Resource and Study Guide* is strongly recommended for exam preparation. They may be ordered online in advance at: <http://www.nahq.org> or by calling 800/966-9392.

Please note:
Completion of the Healthcare Quality Management: Review and Study Session does not guarantee a passing grade on the examination, but it will help you focus your study.

Faculty

Christy L. Beaudin, PhD LCSW BCD CPHQ FNAHQ

is Vice President and Chief Quality Officer at Childrens Hospital Los Angeles. Dr. Beaudin earned her doctorate in health services from the UCLA School of Public Health, Master of Social Work from San Diego State University, and Bachelor Degree in Criminal Justice from California State University San Bernardino.

She led quality improvement efforts for PacifiCare Behavioral Health and Value Behavioral Health and served as Vice President, Research and Development at Magellan Behavioral Health. Dr. Beaudin has supported hospitals, managed behavioral healthcare organizations, health plans in preparing for and maintaining state licensure and NCQA, URAC and Joint Commission accreditation. She is widely published, serves on several editorial boards/review panels, and is a national subject matter expert on health care quality, behavioral health, and managed care.

Additionally, she teaches the preparation course for the Certified Professional in Healthcare Quality and is co-editor of *Q Solutions (Second Edition)*. Dr. Beaudin currently supports state and national quality initiatives for the National Association for Children's Hospitals and Related Institutions, Child Health Corporation of America, California Children's Hospital Association, and California Hospital Association.

Healthcare Quality Management Review and Study Session

DATE: November 21-22, 2008
TIME: 8:00 AM-5:00 PM (day 1)
8:00 AM-12:00 PM (day 2)

A course agenda will be emailed to registered participants in advance of the course.

LOCATION:

Johns Hopkins Home Care Group
5901 Holabird Avenue, Suite A
Baltimore, Maryland 21224

COST: \$250.00
(includes course materials, continental breakfast, snacks, and lunch)
(Note: Lunch will only be provided on day 1).

Advance online registration and payment required by **Friday, November 14, 2008** at the MAHQ web site, <http://www.mdahq.org>.

If you are an employee of the Johns Hopkins Home Care Group or The Johns Hopkins Hospital, please register online and then contact Cheri Wilson re: payment.

For questions related to online registration and payment, contact Cheri Wilson at cwilso42@jhmi.edu.

MAHQ is a 501(c)(3) Federal Tax exempt Association.

**DIRECTIONS TO
JOHNS HOPKINS HOME CARE GROUP
5901 Holabird Avenue, Suite A
Baltimore, Maryland 21224
CALL (410) 288-8100**

From North of Baltimore

- 95 South to O'Donnell Street East (Exit 57)
- At the end of the ramp, stay straight onto Interstate Avenue.
- Turn Left onto Ponca Street
- Ponca Street becomes Poncabird Pass
- Poncabird Pass becomes Holabird Avenue
- Turn right into the Chesapeake Commerce Office Facility

From South of Baltimore Beltway

- 95 North
- Take I-895 via Exit 46 towards the Harbor Tunnel (Portions toll)
- Take the Holabird Avenue Exit (Exit 10 towards Dundalk)
- The exit puts you on Holabird Avenue; continue straight.
- Turn right into the Chesapeake Commerce Office Facility

From South of Baltimore (Near or inside Baltimore Beltway)

- 95 North towards Boston Street (Exit 57) (Portions toll)
- Stay towards the left
- At the end of the ramp, stay straight onto Interstate Avenue.
- Turn Left onto Ponca Street
- Ponca Street becomes Poncabird Pass
- Poncabird Pass becomes Holabird Avenue
- Turn right into the Chesapeake Commerce Office Facility

From JHH / Downtown

- Broadway (south)
- Turn left on Fleet Street
- Go to traffic light (Royal Farm is on left) veer right. There should be a sign that says to Chester Avenue, Boston Street
- This road turns into Boston Street
- Follow to Ponca Road
- Turn right onto Ponca Road
- Ponca Road turns into Holabird Avenue
- Turn Right into the Chesapeake Commerce Office Facility

Parking

Parking is available in front of our building.